

**STATE OF ILLINOIS  
ILLINOIS COMMERCE COMMISSION**

Illinois Commerce Commission	)	
on its own motion	)	Docket No. 01-0705
	)	
Northern Illinois Gas Company d/b/a NICOR	)	
Gas Company	)	
	)	
Reconciliation of Revenues collected under	)	
Gas Adjustment Charges with Actual Costs	)	
prudently incurred	)	
	)	
Illinois Commerce Commission	)	
on its own motion	)	Docket No. 02-0067
	)	
Northern Illinois Gas Company d/b/a NICOR	)	
Gas Company	)	
	)	
Proceeding to review Rider 4, Gas Cost,	)	
pursuant	)	
to Section 9-244(c) of the Public Utilities Act	)	
	)	
Illinois Commerce Commission	)	Docket No. 02-0725
on its own motion	)	
	)	
Northern Illinois Gas Company d/b/a NICOR	)	
Gas Company	)	
	)	
Reconciliation of Revenues collected under	)	
Gas Adjustment Charges with Actual Costs	)	
prudently incurred	)	

**REVISED  
DIRECT TESTIMONY ON REOPENING  
OF**

**MARK MAPLE  
Senior Gas Engineer  
Energy Division—Engineering Department**

**AUGUST 14, 2009  
November 23, 2010**

**\*\*PUBLIC VERSION\*\* (Marked by x x x x)**

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1 Q. Please state your name and business address.

2 A. My name is Mark Maple and my business address is: Illinois Commerce  
3 Commission, 527 East Capitol Avenue, Springfield, Illinois 62701.

4 Q. By whom are you employed and in what capacity?

5 A. I am employed by the Illinois Commerce Commission ("Commission") as a  
6 Senior Gas Engineer in the Engineering Department of the Energy Division.

7 Q. Please state your educational background.

8 A. I hold a Bachelor of Science degree in Mechanical Engineering and a minor in  
9 Mathematics from Southern Illinois University - Carbondale. I also received a  
10 Master's degree in Business Administration from the University of Illinois at  
11 Springfield. Finally, I am a registered Professional Engineer Intern in the State of  
12 Illinois.

13 Q. What are your duties and responsibilities as a Gas Engineer in the Engineering  
14 Department?

15 A. My primary responsibilities and duties are in the performance of studies and  
16 analyses dealing with the day-to-day and long-term operations and planning of

the gas utilities serving Illinois. For example, I review purchased gas adjustment clause reconciliations, rate base additions, levels of natural gas used for working capital, and review utilities' applications for Certificates of Public Convenience and Necessity. I also perform utility gas meter test shop audits. Finally, I provide expert testimony in cases before the Commission, including Docket 99-0127, in which Nicor Gas Company sought permission to institute the performance-based program currently under review.

Q. What do you rely upon to conduct your analyses of the operations of gas utilities serving Illinois?

A. Staff relies upon information provided by the gas utilities in order to review their plans and operations. I send out data requests for technical data and the bases for their activities and rely upon them being forthright and accurate in their responses. Typically, there is no independent third party source. The information I need is about the public utility and is only available from the public utility. Therefore, I rely upon the data and the responses provided by gas utility personnel.

Q. What is the subject matter of your testimony?

A. This testimony presents the findings of my investigation, since July 2002, of Nicor Gas Company ("Nicor" or "Company"), involving the costs included in the

36 Company's purchased gas adjustment clause ("PGA") in 1999 through 2002, and  
37 the Company's Gas Cost Performance Program ("GCPP" or "PBR"), which was  
38 in effect in 2000 through 2002. This investigation began when the Citizens Utility  
39 Board ("CUB") received a fourteen-page fax from a whistle-blower, alleging  
40 certain improprieties on the part of Nicor Gas surrounding the GCPP.

41 Q. What recommendations are you making in your direct testimony?

42 A. I make three recommendations as well as discuss some of Nicor's practices  
43 leading up to and during the PBR. First, I recommend that the Commission lower  
44 the benchmark by \$983,511 for each of the three years the PBR was in place, to  
45 reflect the actual costs of contracts signed by Nicor before the final order was  
46 issued in Docket No. 99-0127.

47 Second, I recommend that the Commission lower the benchmark by \$3,928,981  
48 for each of the three years the PBR was in place, to reflect the correct amount of  
49 capacity management credits that should have been included in the original  
50 benchmark.

51 Third, I recommend that the Commission order Nicor to refund \$3,216,169 to  
52 customers, due to capacity management credits that the Company should have  
53 obtained for customers in 1999.

54           The combined impact of these three recommendations is a refund to customers  
55           of \$10,584,908, as shown in Table 1 below.

<b>Table 1</b>				
Recommendation	Decrease in Benchmark or Costs	No. of Years Decrease is Applicable	Applicable Ratepayer Share	Refund
#1 (contracts)	\$983,511	3	50%	\$1,475,267
#2 (cap mgmt credits 2000-02)	\$3,928,981	3	50%	\$5,893,472
#3 (cap mgmt credits 1999)	\$3,216,169	1	100%	\$3,216,169
<b>Total</b>				<b>\$10,584,908</b>

56           Finally, my testimony addresses several of Nicor's acts and omissions related to  
57           the PGAs and the PBR from 1999 through 2002. This factual background  
58           supports in a general sense some of Staff witness Zuraski's adjustments, as well  
59           as my own.

60    Q.     What did you rely upon when you conducted your analysis in this docket?

61    A.     After the July 16, 2002 Interim Order was entered, Staff and the parties  
62           proceeded to conduct discovery. I relied upon the responses to discovery,  
63           including the discovery depositions which were conducted in June through July of  
64           2003 in conducting my analysis and formulating my opinions.

65 Q. What discovery depositions are you referencing?

66 A. During the discovery phase of this case, pursuant to motions filed by Staff on  
67 May 30 and July 22, 2003, discovery depositions were taken of thirteen Nicor  
68 employees and officers in order to help determine what had taken place at Nicor  
69 in regards to the PGAs and PBR. In my testimony below, I cite the transcripts of  
70 those depositions, as well as the testimony put forth by Nicor during the original  
71 PBR case in Docket No. 99-0127. The reader may be unfamiliar with the various  
72 Company deponents and their positions and duties within the Company.  
73 Therefore, I provide in this section a basic description of the various deponents  
74 that I quote in my testimony. It is important to note that the majority of these  
75 Nicor employees were either x  
76 x x x x x x x x x x (Nicor response to data request ICC 42.01).

77 **Short Biographies on Company Employees Cited**

78 **George Behrens**

79 Mr. Behrens became the Treasurer and Vice President of Administration of Nicor  
80 in early 2002. From 1996 to 2002, Mr. Behrens was Vice President of  
81 Accounting for Nicor. Mr. Behrens was responsible for overseeing the financial  
82 aspects of the company. This included monitoring the PBR and evaluating the  
83 resulting profits or losses. Mr. Behrens was also a witness in this proceeding and

filed testimony in support of the PBR. [REDACTED]

[REDACTED] (Id.).

Leonard Gilmore

Mr. Gilmore has been employed by Nicor for 30 years and currently serves as the General Manager of Gas Supply. During the PBR, he was the Manager of Pipeline Regulation and Supply Planning. Among other duties, Mr. Gilmore was responsible for negotiating pipeline transportation and storage contracts.

Mr. Gilmore was a witness in the 99-0127 PBR case, where he testified in support of the PBR. Specifically, Mr. Gilmore was involved in the conception of the various components of the benchmark, including the Firm Deliverability Adjustment and the Storage Credit Adjustment.

## Albert Harms

Mr. Harms was employed by Nicor from 1972 - 2003. During the PBR, he was the Manager of Rate Research, a position he held for approximately 17 years. Among other duties, Mr. Harms was in charge of overseeing the majority of filings made with the Commission. He also acted as a liaison to ICC Staff and assisted Staff with its discovery process. Mr. Harms was a witness in the 99-0127 PBR case and testified in support of the PBR.

Beth Hohisel



Ms. Hohisel started her employment at Nicor in 1985. During the PBR, she was the Manager of Supply Services, which she held since 1998. Among other duties, Ms. Hohisel was responsible for managing the Company's supply of natural gas, including buying and selling supplies. x x x x x x x x x x x x x x x x x x

x x x x x x x x x x x x x x x x x x (Id.).

Theodore Lenart

Mr. Lenart started his employment at Nicor in 1997. He was the Assistant Vice President of Supply Operations at Nicor from 1999 to his departure from Nicor. Mr. Lenart was responsible for overseeing storage operations, gas control, and gas purchasing. x

(Id.).

Jeffrey Metz

Mr. Metz was employed by Nicor from 1981 - 2005. In mid-1999, Mr. Metz was promoted from the position of Director of Management Accounting to the position of General Manager of Accounting. In 2000, he was promoted to the position of Assistant Vice President and Controller. In January of 2003, Mr. Metz was promoted to the position of Vice President and Controller at Nicor. During the years 1999 - 2002, Mr. Metz was responsible for a number of departments, including Gas Supply Accounting. Among other duties, Mr. Metz was responsible for overseeing the accounting of the PBR program and reporting

123 those results to Nicor officers. [REDACTED]  
124 [REDACTED] (Id.).

125 Richard Rayappan

126 Mr. Rayappan was employed by Nicor from 1999 - 2004. His final position was  
127 Manager of Treasury and Investments at Nicor. From October 2000 to July  
128 2003, Mr. Rayappan was the Director of Supply Accounting at Nicor. Among  
129 other duties, Mr. Rayappan was responsible for reviewing the accounting of the  
130 various components of the PBR, and for calculating Nicor's financial  
131 restatements due to the findings of the Lassar Report. [REDACTED]  
132 [REDACTED] (Id.).

133 Lonnie Upshaw

134 Mr. Upshaw worked for Nicor from 1977 to 2002. During that time he held  
135 various positions related to gas transmission and storage operations, with his last  
136 position being Vice President of Supply and Technical Services. Mr. Upshaw  
137 was one of the employees responsible for the conception and implementation of  
138 the PBR. Among other duties, Mr. Upshaw was in charge of overseeing the  
139 implementation of the PBR, especially from a transactional and supply viewpoint.  
140 [REDACTED]  
141 [REDACTED] (Id.).

142        **Low Cost LIFO Layers in Storage**

143        Q.        Explain your understanding of Nicor's physical storage options.

144        A.        Nicor uses a combination of Company owned storage and leased storage  
145                   services. Nicor owns a number of underground storage fields in Illinois, which  
146                   make up the majority of the Company's storage capacity. Nicor also leases  
147                   storage from interstate pipeline companies to provide a seasonal price hedge,  
148                   extra peak day deliverability and balancing services.

149        Q.        What accounting method does Nicor use for its storage inventory?

150        A.        Nicor uses the LIFO ("Last In, First Out") inventory costing method. Thus, when  
151                   Nicor withdraws gas from storage, it is assumed that the most recently created  
152                   layers are removed first for accounting purposes.

153        Q.        How does LIFO accounting affect the price of gas in storage?

154        A.        At the end of each calendar year, Nicor totals the injections and withdrawals to  
155                   determine if there was a net injection or withdrawal for the year. If there was a  
156                   net injection, there would be a "layer" of gas created in inventory that is priced at  
157                   the average cost of gas for the entire year. If there was a net withdrawal, the  
158                   Company first reduces the top layer of storage gas. If the net withdrawal was  
159                   large enough, the Company could eliminate one or more layers of inventory.

160 Q. How has LIFO accounting affected Nicor's storage inventory over the years?

161 A. Decades ago, Nicor experienced significant net injections, which created layers  
162 of storage gas. This gas was acquired at a price far below what the market  
163 charges today. As the storage fields were developed and end-of-year storage  
164 balances grew, these low-cost LIFO layers became increasingly "trapped," albeit  
165 strictly in an accounting sense. That is, due to the LIFO accounting method, it  
166 became increasingly unlikely that these lower priced layers would be accessed,  
167 unless Nicor withdrew more gas than it injected over a number of consecutive  
168 calendar years.

169 Q. Has Nicor always recognized the embedded value of these low-cost LIFO  
170 layers?

171 A. Nicor may have been conscious that some of those layers were priced well below  
172 current market prices. However, it did not recognize the potential for  
173 shareholders to tap into this value until late in the 1990's. x x x x x x x x x x x x

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180 x

181 [REDACTED]

182 Q. Did the Company take steps to further develop [REDACTED] idea for shareholders  
183 to profit from the low-cost LIFO layers?

184 A. Yes. In 1998, a group of Nicor employees were assembled into what became  
185 known as the "Inventory Value Team." The mission of the team was to quantify  
186 the value of the low-cost LIFO layers and develop strategies to extract that value  
187 for shareholders. [REDACTED]

188 [REDACTED]

189 [REDACTED]

190 [REDACTED]  
191 [REDACTED]  
192 [REDACTED]

193 [REDACTED]  
194 [REDACTED]

195 [REDACTED]

196 [REDACTED]

197 [REDACTED]  
198 [REDACTED]  
199 [REDACTED]

200 [REDACTED]

201 [REDACTED]  
202 [REDACTED]  
203 [REDACTED]

204        ~~XXXXXXXXXXXXXXXXXXXX~~

205        Q.        Was the Inventory Value Team able to quantify the value of the low-cost LIFO  
206        layers?

207        A.        Yes. The Team wrote a report, the Inventory Value Team Report ("Report"), in  
208        October 1998 in which they quantified the value of LIFO layers. On page three of  
209        the Report, the Team valued the layers at a book value of \$128 million.  
210        Additionally, the layers had a market value of between \$93 - \$203 million in  
211        excess of the book value. (~~Attachment A~~Stipulated Exhibit 1, p. 3, NIC 003658  
212        049927).

213        ~~Q.        What did the Inventory Value Team conclude?~~

214        ~~A.        The team made a presentation to many of the Company's corporate officers and~~  
215        ~~high ranking supervisors, and recommended that the Company pursue a PBR for~~  
216        ~~the purposes of accessing the low cost LIFO layers. On page 2, Roman II of the~~  
217        ~~team's Report, it states, "We recommend that the company 'capture' the LIFO~~  
218        ~~inventory value by filing and implementing a Gas Rate Performance Plan (GRPP)~~  
219        ~~related to gas costs." (~~Attachment A~~, p. 2, NIC 003657). It is also clear ~~xxxxxx~~~~  
220        ~~xx~~, that  
221        ~~the existence of the low cost LIFO layers played a large part in Nicor's decision~~  
222        ~~to implement a PBR:~~

223 Q. What did the Inventory Value Team conclude, and what happened following the  
224 issuance of the Inventory Value Team Report?

225

226 A. On page 2, Roman II of the team's Report, it states, "We recommend that the  
227 company 'capture' the LIFO inventory value by filing and implementing a Gas  
228 Rate Performance Plan (GRPP) related to gas costs." (Stipulated Exhibit 1, p. 2,  
229 NIC 049926).

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311 Q. Do you believe that the Company would have pursued a PBR if there were no  
312 low-cost LIFO gas?

313 A. I believe that Nicor would not have pursued the PBR in 1999, absent the ability to  
314 generate savings by tapping into the low-cost LIFO gas. XXXXXXXXXXXXXXXX

315 XX

316 XXXXXXXXXX

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321      x x x x x x x x x x

[illegible]

**323**

324

[illegible][illegible][illegible][illegible][illegible][illegible][illegible]

332 Additionally, consider the text from a presentation given by Nicor management:

333XX

**334**

[illegible][illegible]

(Attachment B- NIC

338 ~~115049~~)(Stipulated Exhibit 3. NIC 012162).

339 Q. Why was the existence of the low-cost LIFO layers so critical to the Company's

340 acceptance of a PBR program?

341 A. The LIFO layers were basically a guaranteed moneymaker in an otherwise risky

342       and uncertain PBR program. xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

[illegible][illegible]

[illegible]

356 Q. Given that the low-cost LIFO layers were so valuable and seemed to play such  
357 an important role in the decision to implement the PBR, did Nicor tell Staff and  
358 the other interveners about the significance of these layers during the 1999  
359 case?

A. No, it did not. The Company did not provide any information regarding the Company's plans to monetize the low-cost LIFO layers during the 1999 case. As I will discuss later, Nicor purposely withheld relevant documents from Staff in response to data requests, changed the format of reports to Staff to hide the LIFO benefit, and created a pervasive feeling throughout the corporation that no employee was to "highlight" any such information to Staff.

366 As I will discuss later, Nicor withheld relevant documents from Staff in response  
367 to data requests, and changed the format of reports to hide the LIFO benefit.  
368 Furthermore, according to four key Nicor employees, there was a shared sense  
369 among Company employees that the LIFO benefit was not to be “highlighted.”

370 Q. Do you think during the 1999 PBR case, in the absence of any notice from the  
371 Company of its plans, Staff should have been aware of the potential for Nicor to  
372 monetize the layers and profit from them?

373 A. No. First, one must understand that Staff is highly dependent on the Company to  
374 provide accurate and reliable information during cases. For much of the  
375 information concerning the Company’s physical and financial transactions, Staff  
376 cannot go to a trade publication or to some third party for investigation. That  
377 information must come from Nicor itself. As I will discuss later in testimony, Nicor  
378 withheld this information and misled Staff on its intentions concerning storage  
379 gas. It doesn’t matter what had been provided in cases from previous years – all  
380 information relevant to the 1999 case should have been disclosed during that  
381 case. The fact of the matter is that Nicor did not disclose anything about either  
382 the status of its LIFO inventory or its intent to tap into that value.

383 Second, even if Staff members knew or should have known about the existence  
384 of the LIFO layers that is still a far cry from Staff knowing that Nicor had

385 discovered a viable scheme to monetize these low-cost layers by manipulating  
386 net withdrawals. In fact, Staff was repeatedly told in Nicor's testimony and data  
387 request responses during the 1999 PBR case that Nicor had no ability to change  
388 its storage withdrawal patterns. This is important because the LIFO layers could  
389 only be accessed if Nicor changed its withdrawal patterns, since on average  
390 Nicor had been injecting more gas than it had been withdrawing. Consider the  
391 testimony of Mr. Gilmore in 99-0127:

392 *...The Company's ability to control the timing and quantity of withdrawals*  
393 *is therefore very limited. (~~Attachment G~~Stipulated Exhibit 4, Company's*  
394 *Response to Staff Data Request ENG 1.1, 99-0127).*

395 *...Accordingly, the Company has no incentive under the GCPP to*  
396 *inappropriately shift storage. (Gilmore Rebuttal, p. 6, 99-0127).*

397 *...Mr. Iannello's reason for proposing alternatives to the Company's*  
398 *computation is his claim that the Company has an incentive to manipulate*  
399 *storage withdrawals. As I have shown, this claim is incorrect. (Gilmore*  
400 *Rebuttal, pp. 6-7, 99-0127).*

401 During oral arguments before the Commissioners, Company attorney  
402 Mr. Mattson even scoffed at Staff's allegations that Nicor could manipulate







439 Q. How did the Commission establish the \$116,582,612 FDA value in Docket 99-  
440 0127?

441 A. The Commission agreed to use Staff's methodology of averaging the projected  
442 costs and credits over the first two years of the PBR program, 2000 and 2001,  
443 since the benchmark would only be in place for two years before a review was  
444 initiated. (Section 9-244(c) of the Illinois Public Utilities Act mandated that the  
445 Commission review the program after two years to ensure that it was meeting its  
446 objectives.)

447 Q. How did Staff project the costs and credits that Nicor was likely to incur and  
448 receive during 2000 and 2001?

449 A. Many of the pipeline and storage costs were known because the Company had  
450 already signed multi-year contracts. However, there were two uncertain issues:  
451 1) Nicor's estimates of capacity management credits to be earned during the  
452 PBR; and 2) the costs to reserve capacity on the Midwestern and Tennessee  
453 Pipelines. Staff contested the Company's original positions with respect to these  
454 two issues.

455 Q. Did the Commission side with Nicor or Staff on these two issues?

456 A. Actually, the Commission reached a compromise on both issues.

457 Q. Was the Commission provided with all the relevant information necessary to  
458 make a sound determination on those issues?

459 A. No. Nicor withheld and/or manipulated crucial information throughout the 1999  
460 docket. This deprived the Commission of a full and complete record upon which  
461 to base its decision. I recommend that the FDA should be reconsidered now that  
462 that crucial information is available. ~~Given that the information was purposely~~  
463 ~~withheld, I believe that the Commission should reconsider its decision, having the~~  
464 ~~benefit of all relevant information.~~ To the extent the FDA component was arrived  
465 at based upon the Company's manipulation of both the revenues and the  
466 negotiation processes, the use of it does not result in an equitable sharing of the  
467 net economic benefits of the PBR between the utility and its customers. I  
468 recommend that the benchmark be modified to accurately reflect the FDA

469 Q. To what crucial information are you referring?

470 A. Through my investigation since July 2002, I have determined that Nicor withheld  
471 information from Staff and manipulated both its revenues and its negotiation  
472 processes in order to establish a higher FDA. This higher FDA, in turn, resulted  
473 in a PBR benchmark that was more favorable to the Company. I note further that  
474 Nicor's manipulation not only affected the benchmark and the computation of

475 savings under the PBR program, but also served to directly increase costs to  
476 ratepayers in 1999. Below, I provide an explanation of the two issues.

477 **Negotiations with Midwestern & Tennessee Pipelines**

478 Q. Why was Nicor negotiating with Midwestern and Tennessee Pipelines?

479 A. Midwestern Gas Transmission Company ("Midwestern") and Tennessee Gas  
480 Pipeline Co. ("Tennessee") are two interstate pipelines that Nicor uses to  
481 transport gas to its system. In 1999, Nicor had contracts in place with both  
482 pipelines. These contracts were set to expire in October 2000. It was typical  
483 practice for Nicor to start negotiating new contracts with the pipelines well in  
484 advance of the contract expiration date to ensure that service was not  
485 interrupted. Nicor does not typically purchase capacity from the pipelines at  
486 maximum rates, but rather it uses its size and market position to negotiate  
487 discounts.

488 Q. What was Staff's issue during the 1999 PBR case?

489 A. On March 22, 1999, Nicor received an initial offer from the pipelines for the new  
490 contracts that would go into effect in October 2000. As with most negotiation  
491 processes, the first offer is often the highest offer and is unlikely to represent the  
492 final accepted terms. Nicor attempted to use the initial offer as the basis for

493 setting the FDA. Staff argued that it was extremely likely that Nicor would  
494 negotiate rates lower than the initial offer, which would then leave the benchmark  
495 artificially high and detrimental to ratepayers. Thus, Staff recommended that the  
496 Commission assume a certain percentage discount would be achieved with  
497 Midwestern and Tennessee.

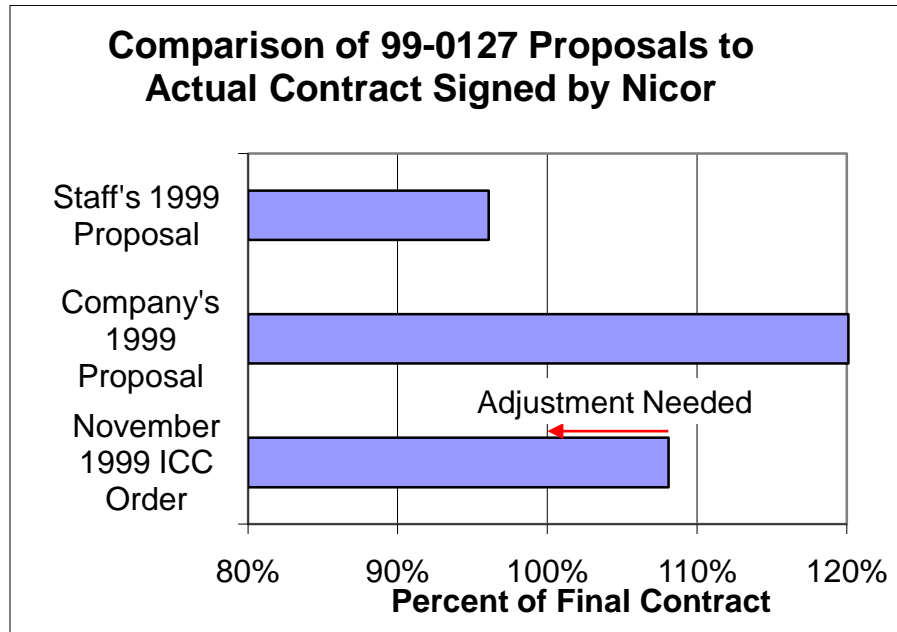
498 Q. What did the Commission decide on this issue?

499 A. The Commission agreed that a discount was likely, although it disagreed with  
500 Staff on the magnitude of this discount. Ultimately, the Commission decided that  
501 a discount half the size of Staff's proposal was likely.

502 Q. Did the Company actually realize a discount from the Midwestern/Tennessee  
503 negotiations?

504 A. Yes. The actual discount received was greater than the value accepted by the  
505 Commission, but slightly lower than Staff's prediction. However, the results  
506 validated Staff's argument that Nicor could realize significant discounts during the  
507 negotiation process.

Table 2			
Annual Cost for New Midwestern / Tennessee Contracts			
<i>October 1999 Final Contract</i>	<i>November 1999 ICC Order</i>	<i>Company's 1999 Proposal</i>	<i>Staff's 1999 Proposal</i>
x x x x x x x x	x x x x x x x x	x x x x x x x x	x x x x x x x x



508

509 Q. Did Nicor do anything during the 99-0127 proceeding to overstate the likely

510 Midwestern and Tennessee contract costs and inflate the benchmark?

511 A. Yes, it now appears that Nicor deliberately halted negotiations with Midwestern

512 and Tennessee until the case was nearly over. Nicor had traditionally been

513 successful in achieving discounts through negotiations. If Nicor had negotiated

514 its discount before the proposed order was issued, the benchmark would have

515 likely reflected the entire amount of the discount. This would have correctly

516 lowered the benchmark and made it harder for Nicor to profit from the PBR.

517 Faced with this prospect, it appears that Nicor deliberately put a halt to

518 negotiations with Midwestern and Tennessee during the case. Nicor resumed

519 negotiations sometime after the HEPO was issued when no more evidence

520 would be entered into the record. Nicor finalized its contracts in October of 1999,  
521 which was one month before the Commission issued its final order.

522 Q. What evidence do you have to substantiate your claims that Nicor deliberately  
523 halted negotiations with Midwestern and Tennessee until Docket 99-0127 was  
524 nearly over?

525 A. In [REDACTED],  
526 there was the following exchange:

527 [REDACTED]  
528 [REDACTED]  
529 [REDACTED]  
530 [REDACTED]  
531 [REDACTED]  
532 [REDACTED]  
533 [REDACTED]  
534 [REDACTED]  
535 [REDACTED]

536 Notably, Mr. Gilmore was the Company's witness on this issue in Docket 99-  
537 0127 and was responsible for negotiating contracts with pipeline companies. I  
538 have since confirmed that Nicor had agreed to terms with Midwestern and  
539 Tennessee on or about October 18, 1999. (~~Attachment D~~ Stipulated Exhibit 5,  
540 Nicor Response to data request ICC 27.01).

541 Nicor received notice from Tennessee Pipeline as far back as December 18,

1998 stating that the current contract would expire November 1, 2000  
(Attachment E Stipulated Exhibit 15, NIC 114589-92). Furthermore, Nicor was  
notified that it must notify the pipeline by October 31, 1999 on its intentions to  
negotiate a new contract, otherwise the contract would automatically renew at  
maximum rates. I am aware of many of Nicor's contracts with pipelines. x x x x x  
x  
x x x x x x x Nicor had almost a full year from its first notice in which it could  
negotiate a new contract. However, Nicor waited until the eleventh hour to come  
to an agreement – right after the initial briefing phase had been completed. By  
doing this, Nicor avoided the inclusion of the new, lower rates in the FDA.  
Including the higher rates raised the FDA, making it easier for Nicor to meet the  
benchmark and thus create "savings." This benefited Nicor while it harmed  
ratepayers.

Q. What is your proposal in light of this new information?

A. In light of Nicor's deliberate delay in concluding negotiations, I recommend that  
the Commission apply the entire amount of the actual discount to the FDA. This  
would effectively lower the benchmark for 2000, 2001, and 2002. Table 3 below  
shows this adjustment, which amounts to a reduction in the benchmark of  
\$983,511 for each of the three years that the PBR was in effect.

<b>Table 3</b>	
<b>Midwestern &amp; Tennessee Costs in Benchmark</b>	
2 Year Average Based on 1999 Order (Nov 99)	x x x x x x x x
2 Year Average Based on Actual Contract (Oct 99)	x x x x x x x x
Value of Proposed Adjustment to Benchmark	<u><b>\$ 983,511</b></u>

561      **Capacity Management Credits**

562      Q.      What are capacity management credits?

563      A.      The Company reserves a large amount of interstate pipeline capacity to meet  
564              system demand during the coldest peak days. During warmer, non-peak days,  
565              there is an excess of capacity that goes unused by the Company. Nicor can use  
566              this excess capacity to meet the needs of marketers and other utilities by  
567              conducting capacity releases, buy/sells, supply sales, and storage credits.  
568              Under traditional PGA regulation, the Company flows these revenues, which are  
569              classified generally as capacity management credits, back to ratepayers. Under  
570              the PBR, these capacity management credits continued to lower costs for  
571              ratepayers, but were shared 50/50 with the Company. Thus, in Docket 99-0127,  
572              a projected amount of such capacity management credits was included in the  
573              PBR benchmark—specifically as a reduction in the ~~FDA~~ Firm Deliverability  
574              Adjustment.

575



576 Q. What amount of capacity management credits was built into the FDA in Docket  
577 99-0127?

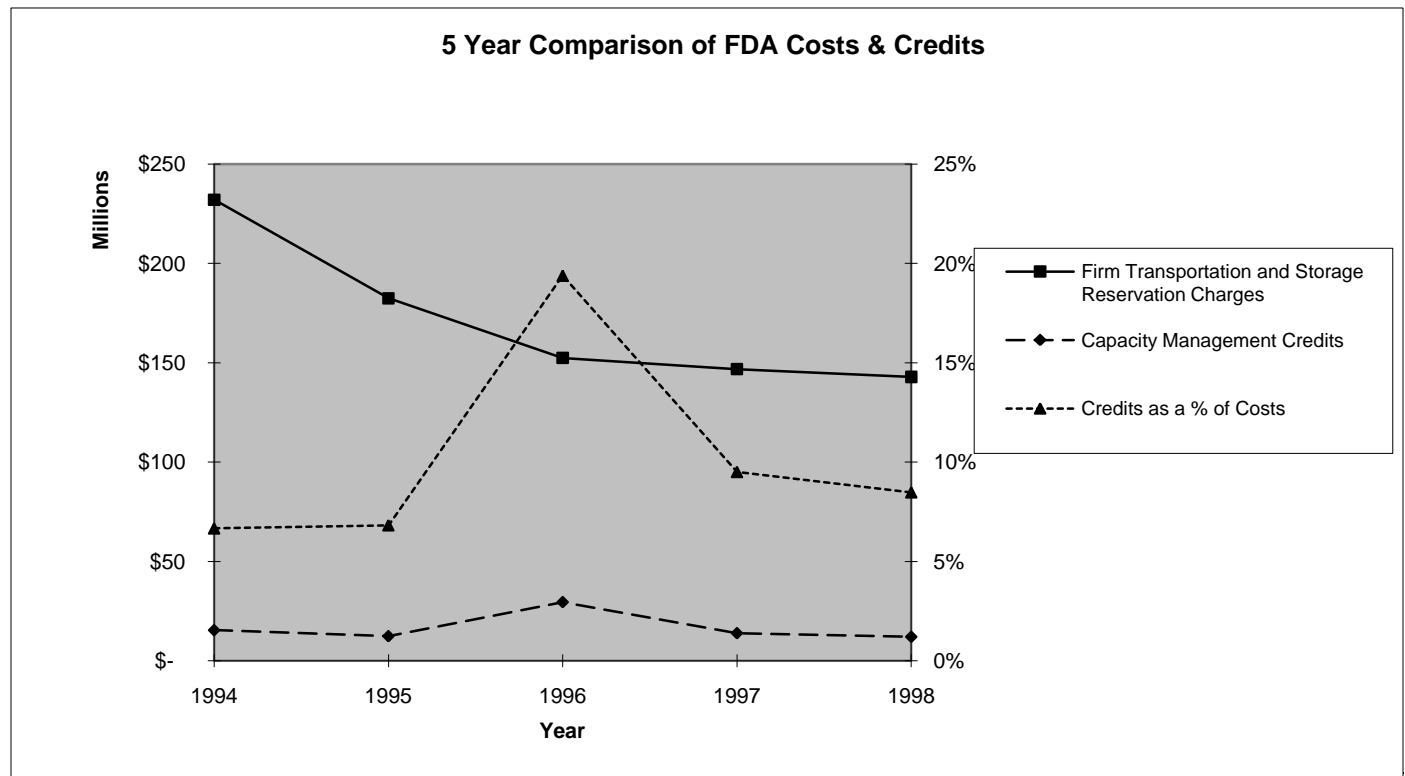
578 A. In Docket 99-0127, the Commission used a modified version of the most recent  
579 twelve months of capacity management credits (as of October 1999) as the basis  
580 for setting the FDA. The modification, which Staff argued against, took a ratio of  
581 the last twelve months of FDA costs vs. the FDA costs established in the  
582 benchmark. This ratio adjustment, which was opposed by Staff, lowered the  
583 capacity management credits by approximately \$800,000, and resulted in an  
584 established benchmark credit of \$8,185,672.

585 Q. What was the ~~stated~~ rationale for multiplying the last twelve months of capacity  
586 management credits by the ratio of the last twelve months of FDA costs vs. the  
587 FDA costs established in the benchmark?

588 A. Nicor argued that its costs to reserve transportation had been declining, and thus  
589 the market value for that capacity was also declining. (Gilmore Surrebuttal, p. 10,  
590 Docket No. 99-0127) The Commission agreed with the Company and ordered it  
591 to determine the ratio of decline for the FDA costs, and apply that ratio to the  
592 credits.

593 Q. Did Staff agree with Nicor's argument that capacity management credits were  
594 declining and would decline in the future?

A. No. Staff demonstrated that even though the Company had cut its FDA costs by over \$89 million over a five-year period, the capacity management credits decreased by only \$3.3 million (Staff's Brief on Exceptions, 99-0127, pp. 3-4). The credits in 1998 were actually higher as a percentage of FDA costs than they were in 1994. So Staff argued there was no evidence that capacity management credits would decrease much, if at all, during the PBR program.



Q. The Commission ruled in favor of Nicor on this issue in 1999. Why are you recommending the Commission revisit this issue? ~~Did the Company have any motivation to improperly inflate the benchmark with respect to capacity management credits?~~

606 A. The Commission has reopened the biennial review of the results of that case  
607 (Docket No. 02-0067), and has consolidated it with several PGA reconciliations  
608 (Docket Nos. 01-0705 and 02-0725), in order to consider new evidence in light of  
609 the revelations that came to light in the summer of 2002. These revelations are  
610 outlined in the Lassar Report (Stipulated Exhibit 6) and addressed throughout  
611 Staff's testimony in these consolidated proceedings. ~~Yes, I believe it did. It was~~  
612 ~~predictable that the Commission would, in some form, use recent capacity~~  
613 ~~management credits in establishing the FDA. Because the credits effectively~~  
614 ~~reduce the benchmark and make it harder for the Company to achieve "savings"~~  
615 ~~relative to the benchmark, Nicor stood to gain by somehow lowering the 1999~~  
616 ~~credits. Any reduction in such credits prior to the start of the PBR would not hurt~~  
617 ~~the Company because 100% of the credits would have been passed back to~~  
618 ~~ratepayers anyway.~~

619 I believe, for example, that Nicor's failure to divulge its intent to use the PBR to  
620 monetize the LIFO layers (see supra, pp. 12-18 and Att. A) provides additional  
621 context which should be considered by the Commission when considering the  
622 capacity management credits. The Commission should reconsider its calculation  
623 of the FDA costs and capacity management credits in light of the other problems  
624 in Nicor's presentation to the Commission and responses to discovery in matters  
625 related to the PBR, documented elsewhere in Staff's evidence. This reevaluation  
626 is necessary in order for the Commission to determine how to make Nicor's  
627 customers whole for any amounts the Commission determines Nicor to have

628 unjustly charged.

629 Q. Is there anything in particular that caused you to reconsider the capacity  
630 management credits issue now? ~~Is there any evidence that Nicor purposely~~  
631 ~~reduced capacity management credits in 1999?~~

632 A. Yes. When I reviewed the additional information provided by Nicor as data  
633 request responses, I saw a document that raised my suspicions about the  
634 information Nicor previously provided about the capacity management credits.

635 Q. Please describe that document.

636 A. The document x  
637 x (Attachment F,  
638 NIC 003213-003215 Stipulated Exhibit 16).<sup>1</sup>) x x x x x x x x x x x x x x x x x  
639 x  
640 x  
641 x  
642 x  
643 x  
644 x  
645 x  
646 x  
647 x

<sup>1</sup> At the deposition of Al Harms on June 24, 2003, he was handed “that December 28, ’98 memo” (Harms Transcript, p. 140) which document was also referred to as “NIC 003213” (Harms Transcript, p. 139). At that time, he responded in the affirmative when questioned whether he had seen the document before, and whether he had received it in December of ’98 (Harms Transcript, p. 140).



673 XX  
674 XX  
675 XX  
676 XX  
677 XX  
678 XX

679 Q. Why did this document cause you to reconsider the capacity management credits  
680 issue?

681 A. The document on its face states that it is a summary of the potential impact of a  
682 PBR mechanism on services offered by Nicor Gas. Thus, I reviewed the  
683 memorandum closely to determine if it had any relevance to the analysis on  
684 reopening of the costs or sharing of costs in the PBR. The memo includes a  
685 reference to capacity releases which brought me to the subject of Capacity  
686 Management Credits.

687 Q. Did the Company have any incentive to inflate the benchmark by understating  
688 capacity management credits?

689  
690 A. Yes. Because the credits effectively reduce the benchmark and make it harder  
691 for the Company to achieve "savings" relative to the benchmark, Nicor stood to  
692 gain by somehow lowering the 1999 credits. Any reduction in such credits prior to  
693 the start of the PBR would not hurt the Company because 100% of the credits  
694 would have been passed back to ratepayers anyway, under the formula in the

695 Commission's PGA rules and the Company's PGA tariffs.

696 Q. Did Nicor have the opportunity to lower the 1999 capacity management credits?

697 A. Yes. The Inventory Value Team Report (Stipulated Exhibit 1), which  
698 recommended that Nicor implement a GCPP in order to monetize the LIFO  
699 layers, was issued in October 1998. (Co. Response to Staff DR ICC 2.14) The  
700 Inventory Value Team Report expressly recognizes the effect of capacity  
701 management credits on the benchmark:

702

703 Revenues that lower the benchmark are capacity release revenues  
704 (includes buy-sells, linked purchases and sales) and storage  
705 management credits. Capacity release credits for 1998 are  
706 forecasted to be \$9.5 million and 1998 credit from storage  
707 management will be about \$5.2 million. Subsequent years should  
708 generate similar credits. [Stipulated Exhibit 1, p. 12, NIC 049936]  
709

710 This shows that Nicor recognized the adverse affect that these credits would  
711 have on the benchmark, and thus Nicor's profit under the PBR. In order to  
712 lessen this adverse affect, Nicor would need to change its capacity management  
713 strategy for 1999 to lower the credits it obtained for customers.

714 Q. Could Nicor have changed its capacity management strategy for 1999 within that  
715 time period?

716 A. Yes. Utilities structure most of these capacity management transactions for  
717 periods of less than one year. In fact, many of them are transacted on a monthly  
718 or even daily basis. When the Inventory Value Team Report was written, it is  
719 unlikely that very much, if any of the 1999 capacity management transactions

720

721 were already locked in place. Therefore, there was plenty of time to change its  
722 capacity management strategy in 1999.

723 Q. Is there any evidence that Nicor generated lower capacity management credits in  
724 1999 than in the years immediately before and after 1999?

725  
726 A. Yes. The actual numbers for capacity releases in 1998, 1999, and 2000 show  
727 that the capacity management credits Nicor generated in 1999 were significantly  
728 lower than the capacity management credits generated in the other years. This  
729 decrease occurred despite the 1998 forecast that projected credits for 1999 that  
730 were in line with the other years (Id).

731  
732 Q. Please elaborate on the numbers demonstrating Nicor's capacity release  
733 performance during those three years.—Are the actual numbers consistent with  
734 the Company “sandbagging” during 1999?

735 A. ~~Yes.~~ Refer to Table 4 below. In 1999, the credits dropped to the lowest level in  
736 recent history, down more than \$3.2 million from the previous year. But as soon  
737 as the PBR went into effect, the credits increased substantially ~~shot up~~ by more  
738 than \$8 million. Not only did the Company generate extraordinarily low capacity  
739 management credits ~~under perform~~ during 1999, but also it outperformed  
740 historical levels during 2000. This is contrary to the position that the Company so



741 vigorously argued in 99-0127, that credits would continue to decline into the  
742 future due to lower prices and lower market demand. ~~where the Company~~  
743 ~~asserted that credits would continue to decline into the future due to lower prices~~  
744 ~~and lower market demand. This argument was obviously extremely faulty.~~

<b>Table 4</b>		
<b>Capacity Management Credits</b>		
<i>1998</i>	<i>1999</i>	<i>2000</i>
\$ 12,114,653	\$ 8,898,484	\$ 17,588,882

746 Q. Did lowered revenues from capacity releases “sandbagging” during 1999 only  
747 hurt customers during the PBR, through its effect on the benchmark?

748 A. No. It is true that customers were hurt during the PBR by having an inflated  
749 benchmark. However, customers were also hurt in 1999 by Nicor’s lax attempts  
750 to earn credits for the ratepayers, of which customers would have received 100%  
751 of the benefits.

752 Q. What adjustments do you propose as a result of the Company’s manipulation of  
753 the 1999 capacity management credits?

754 A. My adjustment is twofold. First, the Company should have worked harder in  
755 1999 to earn credits for customers. By looking at the credits from 2000, one  
756 could easily argue that Nicor should have received over \$8 million more in 1999.

757 However, I recognize that the PBR gave the Company incentive to “turn over  
758 new stones” to realize more credits. But it is totally conceivable that in 1999, the  
759 Company could have replicated its performance in 1998, where it earned \$12.1  
760 million in credits. I believe that had Nicor not ~~purposely~~ reigned in its efforts to  
761 generate capacity management credits in the months prior to the order in the 99-  
762 0127 proceeding, it would, at a minimum, have replicated its 1998 performance.  
763 Therefore, my first adjustment is to increase the amount of credits received in  
764 1999 by \$3,216,169. These credits should be refunded to customers as part of  
765 the PGA reconciliation for 1999.

766 My second adjustment is to lower the FDA portion of the benchmark for years  
767 2000-2002. I am making this adjustment to reflect the higher level of capacity  
768 management credits that should have been “built into” the FDA. The \$8,185,672  
769 level of credits was inaccurate for two reasons: 1) the use of the most recent  
770 year’s worth of credits through October 1999, which were artificially low due to  
771 Nicor’s ~~sandbag~~ apparent strategy of reducing capacity release credits in 1999;  
772 and 2) Nicor’s self-serving and faulty argument that the credits should be further  
773 lowered to reflect a weaker outlook on future credit opportunities. Thus my  
774 adjustment would establish the benchmark value of capacity management credits  
775 to be \$12,114,653. This in turn would lower the FDA by \$3,928,981 for each of  
776 the three years it was in effect.

777        **Savings Under the Benchmark**

778        Q.        Please explain the relationship between the benchmark and savings.

779        A.        The benchmark was created to set a standard against which Nicor's performance  
780                    under the PBR could be measured. The benchmark was to reflect what actual  
781                    gas costs would have been under the traditional purchased gas adjustment  
782                    clause. To the extent that the benchmark was manipulated to be higher than gas  
783                    costs would have been in the absence of the PBR, it does not serve as an  
784                    accurate standard. The benchmark will only accurately determine whether  
785                    savings have been realized to the extent the benchmark is an accurate indicator  
786                    of what gas costs would have been under traditional regulation. If the benchmark  
787                    was not an accurate reflection of what gas costs would have been under  
788                    traditional regulation, then differences between the benchmark and actual gas  
789                    costs do not reflect savings to customers. In other words, the benchmark is an  
790                    artificial standard; the customers NEVER realized savings due simply to the  
791                    difference between the benchmark and actual gas costs. In fact, the customers  
792                    paid Nicor 50% of the difference between the benchmark and actual gas costs.  
793                    To the extent the benchmark was inflated, the customers paid Nicor 50% of costs  
794                    that did not reflect real savings. Any savings the customers realized are due  
795                    strictly to the lowering of actual gas costs, irrespective of the benchmark, and  
796                    even then customers realized only 50% of such savings. Conversely, Nicor

797 realized savings ONLY from the difference between the benchmark and actual  
798 gas costs. By inflating the benchmark, it was easier to beat; there was a broader  
799 range in which customers would be paying 50% of the so-called savings.  
800 Lowering actual gas costs was only profitable to Nicor if it increased the spread  
801 between gas costs and the benchmark.

802 Therein lies the problem, which is that Nicor had an incentive to inflate the  
803 benchmark both during its creation and during the operation of the PBR program.  
804 If Nicor could establish a benchmark that was greater than normal gas costs,  
805 Nicor would be able to profit from “savings” without truly lowering gas costs and  
806 showing real savings for customers. Nicor did indeed inflate the benchmark in  
807 1999, as I illustrated in my arguments regarding the Midwest/Tennessee  
808 contracts and the capacity management credits. As Staff Witness Richard  
809 Zuraski will testify, Nicor was also able to manipulate and inflate the benchmark  
810 during the PBR program by selectively using schemes such as virtual storage  
811 and infield transfers. Therefore, Nicor was able to show “savings” that allowed  
812 them to profit while actually increasing gas costs for ratepayers.

813 Q. Were the “savings” realized during the life of the PBR due to better planning,  
814 improved purchasing strategies, or other efficiencies on Nicor’s part?

815 A. No. While I do not suggest that every strategy Nicor used ended in failure and  
816 losses, apparently most of the Company's strategies to generate "savings" were  
817 unsuccessful, even by Nicor's own calculations. By looking at Nicor's year-end,  
818 pre-restatement "PBR Buckets" reports, we can see where Nicor estimated that it  
819 "saved" money and "lost" money for 2000-2002 (~~Attachment G~~ Stipulated Exhibit  
820 17, NIC 002777 & Attachment H Stipulated Exhibit 18, NIC 110776).

821 Q. What are the PBR Buckets reports?

822 A. This portion of my testimony addresses the Company's own calculations of the  
823 sources of its savings under the PBR in order to show that the so-called LIFO  
824 decrement accounts for the bulk of the savings over the life of the program. At a  
825 later point in my testimony, I will demonstrate that these reports should have  
826 been disclosed to Staff and CUB in response to data requests before the  
827 existence of the whistleblower fax came to light in July 2002.

828 The buckets reports are spreadsheets created by the Company to quantify and  
829 categorize the savings and losses under the PBR. They were distributed  
830 throughout the Company on a monthly basis, updating management on the  
831 status of the program. At the end of each year, a final buckets analysis was  
832 performed which would show the same amount of savings that was reported to  
833 Staff. On each report, the total savings under the PBR was calculated up to that

834 point in the year. Then that total was categorized under headings such as  
835 “Decrement Value” and “Storage Credits” among others (Stipulated Exhibits 17  
836 and 18, as well as NIC 110775 and NIC 110777).

[illegible]

853 Q. Who prepared the PBR Buckets reports?

854 A. These documents were recognized xx  
855 xx  
856 xx  
857 xx  
858 xx  
859 xxxxxxxxxxxxxxxxxxxx The similarities between Stipulated Exhibits 17  
860 and 18 support the conclusion that xxxxxxx was also the author of  
861 Stipulated Exhibit 18.<sup>2</sup>

<sup>2</sup> Nicor has stipulated that NIC 002777 and 110776, Stipulated Exhibits 17 and 18, respectively, were produced by Nicor in discovery in this matter. The formats of the two Exhibits are not identical, but bear a striking similarity, including the rectangle at the top of each. The rectangle in SE 17 includes the notation:

PBR Buckets  
December, 2001

while the rectangles in SE 18 (NIC 110776), as well as in NIC 110775 and 110777, include the following notation:

PBR Buckets  
December, 2002[.]

Also in terms of formatting, the bottom lines of the latter three documents (NIC 110775, 110776, and 110777) show the same author but different times and dates of creation, as well as different filenames, as follows: Stipulated Exhibit 18 (NIC 110776) bears the notations, reading from left to right, “12/27/2002 11:44 AM,” “2002 Buckets 12-7net..xls,” and “x x x x x x x x.” NIC 110775 bears the notations “12/26/2002 3:25 PM,” “2002 Buckets 12-27net..xls,” and “x x x x x x x x x x x x.” NIC 110777 bears the notations “05/21/2003 1:10 PM,” “2002 Buckets2-21net.xls,” and “x x x x x x x x x x.”

862 Q. What was the basis for the PBR Buckets Reports?

863 A. XX  
864 XX  
865 XX  
866 XX  
867 XX  
868 XX  
869 XX  
870 XX  
871 XX  
872 XX  
873 XX  
874 XX

875 Q. What was the purpose of the PBR Buckets Reports?

876 A. XX  
877 XX

---

XXXXXXXXXX was employed by Nicor Gas from May 15, 2000, until February 26, 2005, holding titles including the word "Accountant" from May 15, 2000, until July 17, 2004 (Nicor Gas response to Staff data Request 43.01).



878 [REDACTED]

879 [REDACTED]

880 [REDACTED]

881 [REDACTED]

882 [REDACTED]

883 [REDACTED]

884 [REDACTED]

885 [REDACTED]

886 [REDACTED]

887 [REDACTED]

888 [REDACTED]

889 [REDACTED]

890 [REDACTED]

891 [REDACTED]

892 The cover memorandum (NIC 002776) for Stipulated Exhibit 17 (NIC 002777)

893 indicates that it was addressed to [REDACTED]

894 [REDACTED]

895 [REDACTED]

896 [REDACTED]

897 [REDACTED]

898 Q. Looking at the PBR Buckets Report (Stipulated Exhibit 17), what does 'PBR  
899 performance without Decrement' reference?

[illegible]

902 Q. What does 'Inventory Decrement and Inventory Balance at year-end', at the  
903 bottom of the PBR Buckets (Stipulated Exhibit 17) reference?

[illegible]

907 Q. According to the PBR Buckets Reports, where did Nicor estimate it saved or lost  
908 money during 2000-2002?

A. Nicor calculated that in 2000, it lost \$4.4 million on the totality of its PBR performance without the decrement; the decrement value was \$28.8 million resulting in total PBR savings of \$24.4 million. (See Stipulated Exhibit 17) In 2001, Nicor saved \$10 million through its PBR program without the decrement; the decrement value added and additional \$19.7 to the PBR savings for a total of \$29.7 million. (Id.) In 2002, Nicor calculated that it saved \$9.8 million through the

915 PBR program; the decrement value added \$19.5 million, for a total savings of  
916 \$29.3 million. (Stipulated Exhibit 18)

917 Q. Overall, what was the effect of the LIFO decrement on Nicor's PBR  
918 performance?

919 A. Based upon the calculations I discussed in my previous answer, during the PBR  
920 program, Nicor attributed \$68 million to the LIFO decrement. This is over 81% of  
921 the total \$83.4 million in savings for the entire PBR program. Nicor employee, x  
922 x x x x, has a similar viewpoint:

923 xx  
924 xx  
925 xx  
926 xx  
927 xx  
928 xx  
929 xx  
930 xx  
931 xx  
932 xx

933 When you consider that the benchmark was inflated, as I have previously  
934 discussed and Mr. Zuraski will explain further, that leaves very little "savings", if  
935 any, which can be attributed to actual improved performance by Nicor. In fact,

936 according to the Buckets reports referenced above, the Company estimated that  
937 it lost \$37.7 million during the PBR from the Commodity component alone. This  
938 Commodity component measures, among other things, the prices at which Nicor  
939 is purchasing gas for customers. It is fairly clear from these numbers that Nicor  
940 did little, if anything, to actually improve its purchasing strategies to benefit  
941 customers. Nicor employee, x x x x x , echoes my belief:

```
942 xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx  
943 xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
```

**944** And finally,

945 x

[illegible][illegible][illegible][illegible][illegible][illegible]

952 xxx

953 Q. Nicor witness Bartlett states that during the PBR, Nicor had the lowest gas costs  
954 among the six largest Illinois natural gas utilities. (Nicor Ex. 1.0, p. 4). How was  
955 Nicor able to ~~steal~~ divert tens of millions of dollars from ratepayers, as Staff  
956 suggests, and yet keep gas costs low for ratepayers?

957 A. Most of Nicor's ~~ill-gotten~~ gains occurred from liquidating the low-cost LIFO layers  
958 from storage. This did not cost ratepayers anything in the short term, but rather  
959 reduced potential gains for ratepayers in the long term. ~~Think of the LIFO gas in~~  
960 ~~storage as an attic full of antiques passed down for generations. These antiques~~  
961 ~~have great worth on the open market and you could profit greatly from selling~~  
962 ~~them. If a burglar were to steal all of those antiques from you, the immediate~~  
963 ~~monetary loss would be negligible since they cost you next to nothing to acquire~~  
964 ~~and store them. However, your opportunity losses would be great, as you could~~  
965 ~~have sold them down the road for a large profit. Thus the burglar, by stealing the~~  
966 ~~antiques, did not cost the owner any money directly out of pocket but he did~~  
967 ~~cause the owner lost income in the future. Nicor operated the exact same way.~~  
968 The Company took an asset that had great future value to ratepayers, and sold it,  
969 perhaps for less than it would have been worth later, all the while taking 50% of  
970 the profits. This is how gas costs remained steady while Nicor profited on the  
971 backs of ratepayers. Think of the LIFO gas in storage as an attic full of antiques  
972 passed down for generations. These antiques have great worth on the open  
973 market and you could profit greatly from selling them. If a fire were to destroy all  
974 of those antiques, the immediate monetary loss would be negligible since they  
975 cost you next to nothing to acquire and store them. However, your opportunity  
976 losses would be great, as you could have sold them down the road for a large  
977 profit. Thus the fire did not cost the owner any money directly out of pocket but it  
978 did cause the owner lost value in the future. Nicor's actions operated the exact

979 same way. The Company took an asset that had great future value to ratepayers,  
980 and sold it, perhaps for less than it would have been worth later, all the while  
981 taking 50% of the profits. This is how gas costs remained steady while Nicor  
982 profited on the backs of ratepayers.

983 **Nicor's Improper Practices, Transactions, and Conduct**

984 Q. Has Nicor engaged in improper practices, transactions and conduct during the  
985 PBR program?

986 A. Yes. Some of these were described in the Lassar report (~~Attachment 1~~ Stipulated  
987 Exhibit 6), which was later adopted by the Company.

988 Q. Would Staff have uncovered any of Nicor's misconduct were it not for the  
989 whistleblower memo to CUB?

990 A. No, it is extremely doubtful that Staff would have uncovered many, if any, of  
991 Nicor's improper transactions. In fact, Staff and the other parties had basically  
992 concluded the PBR review case of 02-0067 when the whistleblower memo was  
993 distributed. Up to that point, Staff had not identified any of the issues that are a  
994 part of our case today. However, Staff did not rely upon the whistleblower memo  
995 as a basis for any of its analysis or conclusions. Rather, the whistleblower memo  
996 was a catalyst for further in-depth discovery from Staff and other parties. It is the

997 information from data request responses, testimony, and depositions that Staff is  
998 relying upon as a basis for its positions.

999 Q. Regarding the reasons why Staff didn't uncover Nicor's schemes during the 99-  
1000 0127 and 02-0067 docketed cases, did Staff fail to ask the right questions during  
1001 those cases?

1002 A. No. Staff did its best to investigate all angles during those two cases, given the  
1003 complexity and uniqueness of the issues at hand. In fact, as I will show, Staff  
1004 and the intervening parties did indeed ask questions during the cases that would  
1005 have revealed some of Nicor's improprieties, had Nicor answered completely and  
1006 truthfully.

1007 **Buckets Reports**

1008 Q. What are the "buckets reports"? How are the buckets reports related to improper  
1009 conduct on the part of Nicor?

1010 A. The buckets reports are first mentioned earlier in my testimony, in the context of  
1011 establishing the Company's own calculations of the sources of their "savings"  
1012 under the PBR. This section of my testimony addresses the fact that the  
1013 Company generated those documents, had them in their possession, and did not  
1014 furnish them to Staff and CUB after Nicor had received certain data requests

1015 ~~from Staff and CUB. The buckets reports are spreadsheets created by the~~  
1016 ~~Company to quantify and categorize the savings and losses under the PBR.~~  
1017 ~~They were distributed throughout the Company on a monthly basis, updating~~  
1018 ~~management on the status of the program. At the end of each year, a final~~  
1019 ~~buckets analysis was performed which would show the same amount of savings~~  
1020 ~~that was reported to Staff. On each report, the total savings under the PBR was~~  
1021 ~~calculated up to that point in the year. Then that total was categorized under~~  
1022 ~~headings such as "Decrement Value" and "Storage Credits" among others~~  
1023 ~~Attachments G & H).~~

1024 Q. Were the buckets reports accurate?

1025 A. They were the most accurate reports that the Company had which analyzed and  
1026 quantified the savings and losses under the PBR. While a few of the numbers  
1027 were the best estimates of the Company, many of the numbers were known to be  
1028 accurate. It is important to remember that was the report that managers relied  
1029 upon to monitor and analyze the profitability of the PBR. This report was not just  
1030 some "back of the napkin" calculation; this report was the Company's best  
1031 attempt to track tens of millions of dollars of savings and losses. It is clear that  
1032 Nicor's own employees believed in the accuracy of the buckets reports:

1033 ~~XXXXXXXXXXXX~~

1034 ~~XX~~



[illegible]

1060 Q. Did Staff ever see the buckets reports prior to reopening of 02-0067 due to the  
1061 whistleblower fax?

1062 A. No. However, it is my belief that Staff should have been given access to these  
1063 reports in response to several data requests. In early 2002, Staff sent request  
1064 number POL 1.2 (~~Attachment J~~Stipulated Exhibit 8), which asked Nicor to  
1065 describe all actions taken by Nicor to save money under the PBR, and to identify  
1066 the savings for each action. Nicor responded with a very vague and incomplete  
1067 description of its actions and said, "The Company does not track gas costs or  
1068 savings in the manner requested."

1069 Staff followed that response with another request, numbered POL 2.1  
1070 (~~Attachment K~~Stipulated Exhibit 9). This request asked for, among other things,  
1071 "the Company's best estimate of the total cost of the actions taken by the  
1072 Company to reduce gas costs since the inception of the GCPP." The Company  
1073 again responded that it was "impossible" to identify either the actions taken or the  
1074 costs associated with such actions.

1075 Finally, CUB also sent a request to Nicor, numbered 1.17 (~~Attachment~~  
1076 LStipulated Exhibit 10), which asked the Company to categorize the savings  
1077 realized under the PBR. Many of the categories listed by CUB were categories  
1078 that Nicor itself had identified in response to POL 1.2. There was also a catchall

1079 category called "other." Once again, Nicor responded by saying that categorized  
1080 savings were not available.

1081 Nicor's repeated assertions that it was not able to quantify or categorize savings  
1082 into individual components ~~was~~ were untrue. Nicor had been collecting this exact  
1083 information since early 2000. Not once did Nicor provide Staff or CUB with the  
1084 buckets reports, or even so much as admit to their existence. It is my belief that  
1085 Nicor didn't want Staff to see these reports because they would have alerted  
1086 Staff to actions such as the LIFO decrement.

1087 Q. Do any of Nicor's employees think that the buckets reports should have been  
1088 provided in response to these data requests?

1089 A. Yes. Here are a few examples of the thoughts of Nicor's officers:

1090 xx  
1091 xx  
1092 xx  
1093 xx  
1094 xx  
1095 xx  
1096 xx  
1097 xx  
1098 xx  
1099 xx  
1100 xx

1101 [REDACTED]  
1102 [REDACTED]  
1103 [REDACTED]  
1104 [REDACTED].

1105 **Directive to Hide LIFO from Staff**

1106 Q. Did Staff realize Nicor's potential to profit from the low cost LIFO storage gas  
1107 through the PBR?

1108 A. As I stated earlier, Staff was not aware of this possibility. Furthermore, Nicor did  
1109 its best to ensure that this possibility never crossed the minds of Staff. Nicor  
1110 repeatedly told Staff in data request response and witness testimony that it could  
1111 not manipulate storage injections and withdrawals. Moreover, Nicor employees  
1112 believed there was a corporate directive that no employee was to inform Staff of  
1113 the LIFO benefit unless asked a direct question. Even when Staff did ask direct  
1114 questions, such as POL 1.2 and 2.1, Nicor was not forthcoming with regards to  
1115 its LIFO decrement. [REDACTED]  
1116 [REDACTED]  
1117 [REDACTED] Indeed, Nicor has given many vague, misleading,



[illegible]

1159 \* \* \*

1160	XX
1161	XX
1162	XX
1163	XX
1164	XX
1165	XX

1166 [REDACTED]

1167 [REDACTED]

1168 [REDACTED]

1169 [REDACTED]

1170 It is evident from these statements that the directive to hide the LIFO benefit from  
1171 Staff originated at the beginning of the 99-0127 case. [REDACTED]

1172 [REDACTED]

1173 [REDACTED]

1174 [REDACTED]

1175 [REDACTED]

1176 [REDACTED]

1177 [REDACTED] So from day one, Nicor made a conscious effort to refrain from  
1178 discussing LIFO layers in any filing, testimony, or data request response.

1179 Q. Do you have any written documentation of this directive to hide the LIFO strategy  
1180 from Staff?

1181 A. Yes. NIC 011420-22 (Stipulated Exhibit 19 Attachment M) is a memo from  
1182 Company employee [REDACTED]  
1183 [REDACTED]  
1184 [REDACTED]  
1185 [REDACTED]  
1186 [REDACTED]  
1187 [REDACTED]

1188 xxxxxxxxxxxx

1189 xxxxxxxxxxxxxxxxx xx

[illegible][illegible][illegible][illegible][illegible]

1195 x

[illegible]

1197

1198

1199

1200 xxx

[illegible][illegible]

1203

[illegible]

1205

[illegible][illegible]

1208

1209

[illegible]

1211XX

[illegible][illegible]

1214

1215 Up to that point, there had been no LIFO decrement under the PBR program.

[illegible]

1217 xxx



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[illegible]

1246 Q. Did Nicor in fact change the format of these reports to Staff, thus obscuring the  
1247 LIFO benefit?

1248 A. Yes. On the first two quarterly reports, there was a category named “Gas  
1249 Commodity.” If there had been any LIFO decrement in the first two quarters, it  
1250 would not have been included in Gas Commodity, but would likely have been  
1251 classified under its own category, much as it is in the monthly buckets reports.  
1252 However, when there finally was a LIFO decrement in the third quarter, Nicor  
1253 changed the name of the “Gas Commodity” category to be “Gas Commodity and  
1254 Storage.” By accounting for the LIFO decrement in this hybrid category, Nicor  
1255 effectively hid the decrement from Staff, as it was impossible to determine from  
1256 where the savings actually came. So not only did Nicor fail to tell Staff during the  
1257 99-0127 case that it would be monetizing the LIFO layers, Nicor also went so far  
1258 as to alter reports so that the LIFO decrement would be concealed.

1259 Q.—Are there any other documents that show Nicor's directive to hide transactions  
1260 from the Commission?

1261 A. ~~Yes. During the years leading up to the PBR, and during the PBR itself, Nicor~~  
1262 ~~hired a company to help manage its storage assets and develop strategies to~~  
1263 ~~monetize the LIFO layers. This company was known by the acronym IMDST,~~

[illegible]

1286        x x x x

1287    Q.    Does this conclude your direct testimony?

1288    A.    Yes.